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**The Veterans Business Outreach Center**

**Veteran Owned Business TAGCarts Pivots to Respond to COVID-19**

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Veterans embody the qualities of successful entrepreneurs: leadership, dedication, resilience, and the ability to pivot during uncertain times. Taggart Neal, a United States Navy Veteran, recently rose to meet the current challenges and needs of medical professionals around the world during the COVID-19 pandemic.

Taggart Neal first reached out to his local Veterans Business Outreach Center in 2009, when he began receiving complimentary business consulting and training services. American River Medical was then founded, a company servicing healthcare clients in medical cart and storage solutions. Taggart received the VBOC 2017 Small Business Champion of the Year Award due to his hard work and passion for his business and the healthcare sector.

In 2019, Taggart founded TAGCarts, a company committed to creating top-quality healthcare medical carts, workstation carts, and smart rail systems. As the global disaster of the COVID-19 pandemic began to unfold, TAGCarts pivoted to meet the needs of healthcare professionals around the world. TAGCarts met the moment and responded to frontline healthcare workers in a time of need. They shifted their attention and resources to rapid innovation, lean design, and large-scale production of the HEROCart™: the only medical cart designed for pop-up healthcare deployment and emergency field hospitals.

The HEROCart™ addresses long-term storage needs for hospital patient surge requirements and emergency/disaster response centers around the world to address the safety, and efficacy of healthcare professionals in temporary and semi-permanent emergency environments of care. The product is readily available, increases nurse / patient safety, reduces cross contamination, optimizes nurse workflow, and is environmentally friendly and less expensive. View the full press release [here](#).



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